

AS/EN 9110:2018 (Rev C) Internal Auditor Training

Background

The AS/EN 9110:2018 (Rev C) Internal Auditor Training course is designed to develop competent internal auditors within aviation maintenance organisations. The course focuses on auditing quality management systems against the maintenance-specific requirements of AS/EN 9110 Rev C, while recognising the regulatory, safety, and operational risks unique to the aerospace maintenance environment. Participants will gain the knowledge and practical skills needed to plan, conduct, report, and follow up internal audits that support compliance, operational control, and continual improvement within maintenance organisations.

Learning Objectives

By the end of this course, participants will be able to:

- Understand the structure, intent, and key requirements of AS/EN 9110:2018 (Rev C) and its relationship to the wider aerospace quality management system framework.
- Apply audit principles and internal auditing techniques within aviation maintenance environments.
- Plan and conduct internal audits using a structured, process-based and risk-based approach.
- Evaluate compliance with maintenance-specific requirements, including configuration control, product safety, and counterfeit parts prevention.
- Identify, document, and support the effective management of nonconformities and corrective actions.
- Contribute to continual improvement through effective audit reporting and follow-up activities.

Agenda

1. Introduction to the aerospace oversight and certification framework
2. High-Level Structure and process-based auditing
3. Clause-by-clause overview of AS/EN 9110 Rev C requirements
4. Maintenance-specific audit considerations
5. Audit planning, preparation, and execution
6. Practical internal auditing exercises

Additional Information

- **Duration:** 2 Days
- **Format:** Trainer-led (in-person or virtual)
- **Audience:** Internal auditors, quality managers, maintenance and support personnel, and those responsible for compliance within aviation maintenance organisations
- **Standards:** AS/EN 9110:2018 (Rev C), ISO 19011