



9120:2016 Internal Auditor Training

Background

The 9120 Internal Auditor Training is designed to equip participants with the knowledge and skills necessary to conduct effective internal audits in alignment with the EN9120:2016 standard. This standard focuses on quality management systems for aviation, space, and defense distributors. The course emphasizes the unique requirements of distributors in the aerospace industry, providing the tools to ensure compliance, improve operational efficiency, and support customer satisfaction.

Learning Objectives

By the end of this course, participants will be able to:

- Understand the structure and requirements of EN9120:2016 and its alignment with the 9100 series.
- Identify and address risks and opportunities specific to aerospace distributors.
- Plan, conduct, and report internal audits systematically and effectively.
- Evaluate and improve processes related to operational control, nonconformities, and customer-specific requirements.
- Ensure compliance with industry standards and contribute to continual improvement.
- Utilize audit principles and tools to maintain the integrity of the quality management system.

Agenda

- 1. IAGQ Structure
- 2. High Level Structure
- 3. Clause by Clause Breakdown
- 4. Understanding 9110 Requirements
- 5. Audit Planning and Preparation
- 6. Practical Auditing Session

Additional Information

• 2 Days